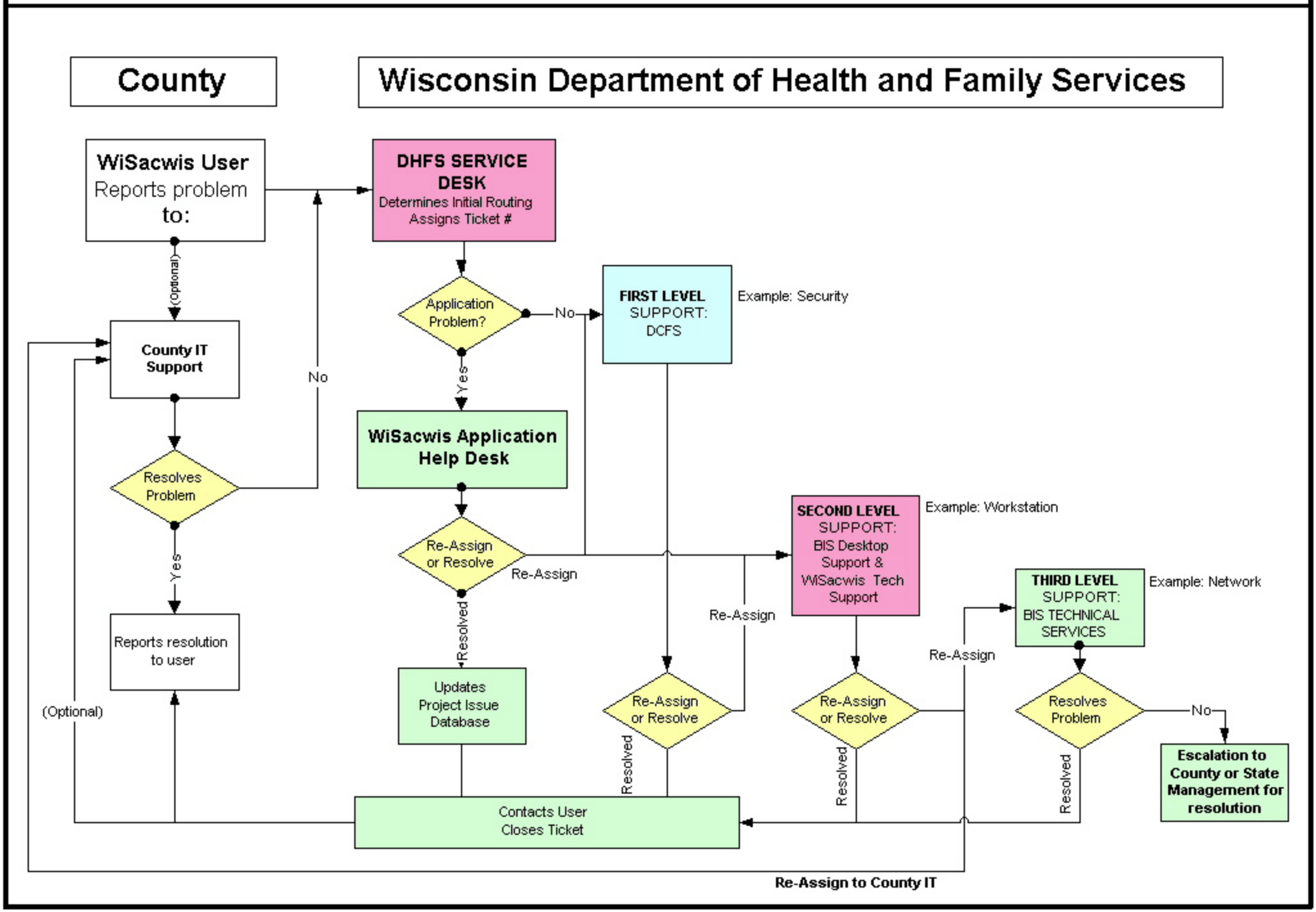County - WiSACWIS System User and Technical Support Process